

We believe in providing the best customer service possible, so our fees are displayed clearly and concisely for all to understand.

Below we have set out how our fees are calculated, should a Tenant apply to rent a property through us. These will be paid in addition to any Rent and Deposit that is due under a Tenancy Agreement.

Fee Type	Cost*	Explanation
Holding Deposit	One week's rent	This is to reserve a property. Please Note: This will be withheld if any relevant person (including any guarantor(s)) withdraw from the tenancy, fail a Right-to-Rent check, provide materially significant false or misleading information, or fail to sign their tenancy agreement (and / or Deed of Guarantee) within 15 calendar days or other Deadline for Agreement as mutually agreed in writing.
Security Deposit (per tenancy rent under £50,000 per year)	Five weeks' rent	This covers damages or defaults on the part of the tenant during the tenancy.
Security Deposit (per tenancy rent over £50,000 per year)	Six weeks' rent	This covers damages or defaults on the part of the tenant during the tenancy.
Unpaid Rent	Interest at 3% above the Bank of England Base Rate	From Rent Due Date until paid in order to pursue non-payment of rent. Please Note: This will not be levied until the rent is more than 14 days in arrears.
Lost Key(s) or other Security Device(s)	Cost of key replacement	Tenants are liable to the actual cost of replacing any lost key(s) or other security device(s). If the loss results in locks needing to be changed, the actual costs of a locksmith, new lock and replacement keys for the tenant, landlord any other persons requiring keys will be charged to the tenant. If extra costs are incurred there will be a charge of £15 per hour for the time taken replacing lost key(s) or other security device(s).
Variation of Contract (Tenant's Request)	£50 per replacement tenant or any reasonable costs incurred if higher	To cover the costs associated with taking landlord's instructions, new tenant referencing and Right-to-Rent checks, deposit registration as well as the preparation and execution of new legal documents.
Early Termination (Tenant's Request)	Cost of replacing the tenant	Should the tenant wish to leave their contract early, they shall be liable for the landlord's costs in re-letting the property as well as all rent due under the tenancy until the start date of the replacement tenancy. These costs will be no more than the maximum amount of rent outstanding on the tenancy. N.B. The landlord is not legally obligated to agree this request.
Company Let	£399 per company	This covers registration, collating requirements, booking viewings, accompanied viewings, contract negotiation, referencing, company Equifax credit search checks, Companies House search & accounts referencing, update on referencing process, offer consultation meeting, legal and safety tenancy requirements confirmation, Right to Rent checks and introduction of utility and media packages.